

IDEXX Animana Implementation Package comparison

UK July 2019

	MANAGED Busy practices that would like us to take care of the setup of Animana.	GOLD Practices that want comprehensive on-site training from a dedicated Animana consultant.	SILVER Busy practices that want a blend of on-site and remote training, maximising learning time.	BRONZE Smaller practices that want a consultant on-site for the critical setup and are happy to teach themselves the extras.	REMOTE Small practices that have a simple setup and are happy to be trained on the core functions of Animana remotely and teach themselves the extras.	ESSENTIALS Start-up practices who are very happy to teach themselves how to use Animana using our Knowledge Base articles.
General Settings Consulting	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Product Consulting	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Client Communications Consulting						
Pet Health Plan	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Mailing Templates	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Custom Protocols	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>			
Advanced	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>			
Advanced Training Consulting						
Stock Management	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Financial	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
KPI Reporting	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>			
Basic Training*	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Go-Live Support**	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>			
Post Go-Live Consulting	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Month-End Consulting	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>				
Total Implementation sessions	1 day	5 sessions	5 sessions	4 sessions	3 sessions	3 sessions
Total On-site training/consulting days	5 days	6 days	3 days	1 day	-	-
Total Remote training/consulting hours	-	2 hours	11 hours	10 hours	11 hours	8 hours
Total Consulting session/support hours	-	6 hours	6 hours	4 hours	4 hours	-

Included, Onsite sessions, Remote sessions (each one hour remote session includes a minimum of 50 minutes one-to-one, and 10 minutes wrap-up).

The packages above are a guideline - all of our training is customised to your specific requirements.

* Basic training is delivered in group session of 3.5 hours. Larger practices may need to purchase additional training days.

** Busy practices should consider purchasing an additional day following your go-live day to ensure that all staff and locations are running smoothly from the start.

IDEXX SmartFlow Implementation Package comparison

UK November 2019

	GOLD Busy practices, with multiple sites or hospitals particularly specialty practices that want more comprehensive support both onsite and remotely.	SILVER Busy practices that want to take advantage of a blend of remote training and onsite support.	BRONZE Smaller practices that want a consultant on-site for the Go-Live day but are happy with remote support and training.	NEW SITE PLATINUM Practices that already have SmartFlow at a main site and would like remote "refresher" training as well as onsite support for Go-Live.	NEW SITE STANDARD Practices that already have SmartFlow at a main site and are happy with remote "refresher" training to set up an additional site.
Kick Off Meeting	■	■	■	■	■
General Settings & Hardware	■	■	■	■	■
Mappings & Workflow	■	■	■	■	■
Treatment Sheet Creation	■	■	■	■	■
Anaesthetic Sheet Creation	■	■	■	■	■
SmartFlow in Depth	■	■	■	■	■
Open Forum (whole Team)	■	■	■	■	■
Pre-Go-Live Solutions, Q&A	■	■	■	■	■
Go-Live Support	■	■	■	■	■
Post Go-Live Consulting	■	■	■	■	■
Add-ons					
Inventory Mapping	□				
Parameter Set up	□				
Total On-site training/consulting days	7 days	3 days	1 day	1 day	
Total Remote training/consulting hours	10 hours	10 hours	11 hours	7 hours	0 hours

□ Included, ■ Onsite sessions, ■ Remote sessions (each one hour remote session includes a minimum of 50 minutes one-to-one, and 10 minutes wrap-up).
The packages above are a guideline.